



HELPFUL GUIDELINES FOR GROUP LEADERS

General Information:

- At Pico Resort, you qualify for group rates when you have 15 or more people.
- The group leader is responsible for the entire transaction and the distribution of all lift tickets and related products. The group leader must provide one form of payment – this can be done when you arrive or you can prepay prior to arrival.
- One complimentary lift ticket, rental and lesson will be given for every 15 purchased (i.e. 15th, 31st etc. are free). Youth groups receive one complimentary ticket, rental and lesson for every 10 purchased.
- Please make your reservation with the Pico Group Sales department at least 48 hours in advance of your group's arrival. Order forms can be downloaded via the groups' page on the Pico website. Completed forms can be emailed to groups@picomountain.com or faxed to 802-422-6118. Alternatively call us at 800-422-6135 with all the information.
- Group leaders must provide a cell phone contact – this way we can contact you in the event your group gets separated and First Aid can reach you should there be an emergency.
- If you are bringing a youth group to the resort, please bring all waiver forms to First Aid at the start of your ski day with a list of all participants skiing/riding that day just in case of an injury.

Rental Equipment:

- Not all members of your group have to rent equipment to qualify for the group discount on rentals. However, for every 15 rentals you have, we'll give you the next one free, meaning greater savings for your group.
- Any group member renting equipment must complete and sign a rental/liability form. Forms can be provided to you ahead of time and collected on a Friday night. Forms must be completed 48 hours in advance – please discuss the details with your group sales representative.
- If members of your group are renting equipment, a credit card will be required for a security deposit. If the form is not completed prior to arrival, this will be done directly in the rental shop the morning of the first day the equipment is rented.
- Please do not forget to return your rental equipment to the rental shop when it comes time to leave the resort. Equipment that is not returned will be charged to the credit card on deposit.

Lessons:

- When you bring a group to Pico Mountain, it automatically entitles your group to discounted lesson rates. We offer a wide range of lessons for all ages and abilities. Instead of focusing on what you can't do, our instructors will help you to identify personal goals and coach you at your own pace to improve your skills. For every 15 lessons you book, we'll give you the next one free.
- Advance reservations are required – all bookings for lessons must be received 48 hours in advance. All lessons must be paid for at the time of booking (we accept individual payments on lessons).
- Please contact the Group Sales team for more information on lesson programs. Forms can be downloaded and completed ahead of time via the Groups page on Pico's website.

Address:

73 Alpine Drive, Killington, Vermont 05751

Opening & Closing Times:

- Pico Mountain is open Thursday through Monday during regular season. Pico Mountain is open daily during peak holiday periods including Christmas and President's Week.
- The lifts run from 9am until 4pm Thursday, Friday and Monday and from 8am until 4pm on Saturdays, Sundays and peak periods.
- The rental store is open 8.30am – 4.30pm Monday, Thursday & Friday and 7.30am – 4.30pm Saturday, Sunday and peak periods. Some times it is possible to accommodate your requests outside of this time, ask us for more information.

Arrival and Departure:

- Groups traveling by bus: Please have your bus driver pull into the lot to the front of C Block. A Mountain Ambassador will board your bus to greet your passengers, providing everyone with trail maps and useful information about the resort. The Group Leader must make their way to the Group Sales Center, located behind C & D blocks (follow the signs or ask an Ambassador for directions) to pick up the group tickets. Once your group has been ticketed, group members may depart from the bus and the bus driver will be instructed on where to park.
- Groups Traveling by Car: groups should determine a meeting spot prior to arrival for ticket distribution. Any changes to ticket orders must be made by the group leader at the group ticket desk no later than 11am.
- All group ticket and rental transactions will take place at the Pico Group Sales Center located behind C & D blocks at Pico Mountain. When you arrive at the Group Ticket Desk, please have the following information ready:
 - Quantity of lift tickets you will need, by age category
 - Quantity of rental equipment you will need by age category
 - Lesson details - reservations are required in advance for lessons in order to be guaranteed availability and group rates. The group leader must collect the participant's full name, date of birth, ski or snowboard, regular lesson or Learn-To, and # of days desired. All lesson requests must be made as part of the group ticket order (a minimum of 48 hours in advance of the group's arrival), in order to receive the discounted group rate. All lessons must be prepaid and can be paid for individually.
- To ensure a smooth departure, arrange a set meeting time and place for your group.

Dining & Après

Complete your group experience by organizing your own private space where your group can enjoy meals together. Pico Mountain offers groups discounted rates on catered events including welcome parties, breakfast, lunch and dinner. We can also organize prepaid vouchers good for use at our food outlets.

Pico Food Court

Located on the second level of Pico Lodge, the Pico Food Court offers breakfast and lunch Thursday through Monday and daily during peak periods.

Last Run Lounge

Located on the top level of Pico Lodge, this authentic ski lodge pub features a cozy fireplace and wood-timbered ceiling. Open Thursday through Monday and peak periods with après and live entertainment Fridays & Saturdays.

Waffle Cabin

Located slopeside next to Pico Lodge. Open weekends and peak periods.

The Bus

After enjoying time on the slopes, guests can enjoy free transportation around the base lodges and local restaurants courtesy of The Bus. The Bus provides regular service to lodging properties and restaurants along the access road and to Rutland. Look for The Bus stop signs outside D block.

No matter how small or large your group is, the Pico Group Sales Department is here to help you with all the details – these tips are just a small part of helping you make your trip go smoothly and just another reason why Pico Mountain is the best group experience in the East.

Should you have any questions that aren't covered in this guide, please call us at 802-422-6135 or email us at groups@picomountain.com.